

GUIDED PATHWAY: CONFLICT MANAGEMENT SPECIALIST CERTIFICATE

LAW and PUBLIC SERVICE CAREER PATH



For more information, visit the [Dallas College Conflict Management webpage](http://www.dcccd.edu/conflict) [www.dcccd.edu/conflict] and your academic advisor at your campus.

This is an example course sequence for students interested in pursuing the Conflict Management Specialist Certificate. It does not represent a contract, nor does it guarantee course availability. Following this pathway will help you earn a Conflict Management Specialist Certificate. Students must earn at least 25% of the credit hours required for graduation through instruction by Dallas College. See catalog for [official certificate requirements](#).

Conflict management and dispute resolution offer skills for nearly every career field and interpersonal arena. You can learn to resolve disputes through arbitration, negotiation, mediation, facilitation and other approaches. Specific focus areas include domestic relations, the workplace, ethical issues, organizational and community issues, or more advanced understandings of mediation or negotiation. Courses that complete the Certificate are noted below.

Students pursuing this certificate are waived from the [Texas Success Initiative \(TSI\)](#) standards, but must meet course prerequisites, as long as the student completes the TSI waiver form prior to enrollment.

Catalog Year	2021-2022	You may use this pathway if you entered Dallas College on or before this date.
Degree Type	Level I Certificate	
GPA Requirement	Student must earn a GPA of 2.0 or higher	
TSI	May be Exempt	

SEMESTER-BY-SEMESTER MAP FOR FULL-TIME STUDENTS

All plans can be modified to fit the needs of part-time students. This is not an official degree plan. See catalog for [official certificate requirements](#).

CERTIFICATE MINIMUM: 25 SEMESTER CREDIT HOURS

SEMESTER 1 Total Hours: 12

[CMDR 1309](#) – Introduction to Conflict Dynamics

[CMDR 1321](#) – Introduction to Negotiation

[CMDR 1318](#) – Introduction to Mediation

CHOOSE ONE: [CMDR 1315](#) – Introduction to Divorce Mediation **OR**

[CMDR 1300](#) – Workplace Dispute Resolution

SEMESTER 1 ACTION ITEMS

1. Meet with your advisor to confirm academic and career goals before the end of the semester.
2. Meet with a career advisor or coach to research your career options and opportunities for job shadowing.

SEMESTER 2 Total Hours: 13-15

[CMDR 2359](#) – Advanced Conflict Management

[CMDR 2356](#) – Advanced Mediation

ELECTIVE *

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* Elective courses must be selected from the following: CMDR 1306, CMDR 1312, CMDR 1324, CMDR 2164, CMDR 2303, CMDR 2306, CMDR 2353, CMDR 2370, CMDR 2371, CMDR 2372, CMDR 2373, DRCM 2179

SEMESTER 2 ACTION ITEMS

1. Meet with your advisor to request an official program of study audit and confirm or update your academic and career path and program of study.

2. After reviewing your degree plan and program of study, meet with your advisor to apply for the Conflict Management Specialist Certificate.
3. Sign up for commencement.

PATHWAY TOTAL: 25-27 SEMESTER CREDIT HOURS